



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service
Food and Drug Administration

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San Francisco District
1431 Harbor Bay Parkway
Alameda, CA 94502-7070
Telephone: 510/337-6700

VIA FEDERAL EXPRESS

February 8, 2000

Our Reference Number: 3002902756

Ronald J. Guerrero, President
KaiserAir, Inc.
8735 Earhart Road
Oakland, CA 94614

WARNING LETTER

Dear Mr. Guerrero

On January 12, 2000, FDA Investigator Lorna F. Jones conducted an inspection of your catering facility located at 8735 Earhart Road, Oakland, CA 94614, which provides food, water and lavatory service to executive charter aircraft at Oakland International Airport. Your operations at this site are in serious violation of the federal regulations for interstate conveyance sanitation, Part 1250 (21 CFR 1250), and section 361 of the Public Health Service Act. Observations by FDA Investigator Jones were listed on Form FDA 483, Inspectional Observations.

Operations for the disposal of human wastes were not being conducted so as to avoid contamination of the servicing area by human wastes, as follows:

- Aircraft waste dumpsite had old tissues from previous waste dumping surrounding the dumpsite. The floor area of the dumpsite is not sloped to the drain.
- Water line used to clean aircraft waste dumpsite lacks a backflow prevention device.
- The two lavatory waste carts are not identified.

It is a violation of the Public Health Service Act and the Food, Drug and Cosmetic Act to provide potable water or waste removal service to interstate conveyances from a service area which is improperly constructed and operated.

The lack of adequate protection of food and food equipment and utensils was demonstrated by the following:

- The potable water line connected to an ice machine used in food service was also connected to a hose used to clean the surrounding pavement, without an intervening backflow prevention device.
- Glasses, dinnerware, ice scoops and ice buckets were not sanitized after being washed.
- Bags of ground coffee were being stored on the floor of the employee lunchroom and also in the women's restroom.
- Ice scoops were stored outside, subject to contamination.

At the conclusion of the inspection, Investigator Jones issued the Form FDA 483, Inspectional Observations to Gregg A. Rorabaugh, Vice President, Properties and Line Services. A copy of the FDA 483 is being provided to you for your information, along with copies of Form FDA 2420, Food Service Establishment Inspection Report, and Form FDA 2528, Inspection Summary - Airline Service Area or Watering Point Sanitation.

Failure to take prompt corrective action may result in appropriate regulatory action, such as injunction, without further notice. You should notify this office within fifteen (15) working days of receipt of this letter of the specific steps you have taken to correct the violations, including an explanation of preventive measures taken to preclude recurrence of similar violations. If corrective action cannot be completed within fifteen (15) working days, cite the reason for the delay and the time by which the corrections will be completed. Your response should be sent to:

Mr. Randall P. Zielinski, CSO/ITS
U. S. Food and Drug Administration
1431 Harbor Bay Parkway
Alameda, CA 94502-7070

You may wish to FAX your response to Mr. Zielinski at (510) 337-6703

Sincerely,



Darrell Lee
Acting District Director
San Francisco District